2020 SNAPSHOT
January 1, 2020 - December 31, 2020

Crisis Calls 36,402
Crisis Chats 18,968
Crisis Emails 2,660
Crisis Forum Posts 3,986
Crisis Forum Visits 432,930
Crisis Texts 1,760

Prevention Resources & Materials Distributed 9,602

Youth Status at Time of Contact
Youth Still at Home at Time of Crisis Contact 71%

- In Crisis 41%
- Contemplating Running 37%
- Runaway 12%
- Homeless 7%
- Asked to Leave Home 3%
- Suspected Missing <1%

MOST COMMON ISSUES

Family Dynamics 38,893
Includes conflict with family rules, divorce, blended or extended family issues, custody, moving, death of a family member, teen parenting, etc.

Abuse & Neglect 16,542
Includes any form of abuse, such as emotional, physical, sexual and neglect.

Mental Health 9,091
Includes depression, suicide, eating disorders, self-harm, psychological or behavioral problems, etc.

Peer/Social Issues 8,488
Includes isolation, bullying, fights with friends, etc.

Economics 5,742
Includes housing insecurity, lost jobs, poverty, unemployment, etc.

DEMOGRAPHICS

Homeless Youth Time on the Street

Race

Gender

Age

Crisis Contacts by Key States

States with Highest Crisis Contact Volume

- California (3,750)
- Texas (2,310)
- Florida (2,295)
- New York (1,850)
- Illinois (1,430)
- Georgia (1,242)

Youth Provided a Bus Ticket through the Home Free Program 305
Crisis Contacts with Referrals Made 15,923
Referrals Made 20,694

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