



2020 SNAPSHOT

January 1, 2020 - December 31, 2020

Crisis Calls
36,402

Crisis Chats
18,968

Crisis Emails
2,660

Crisis Forum Posts
3,986

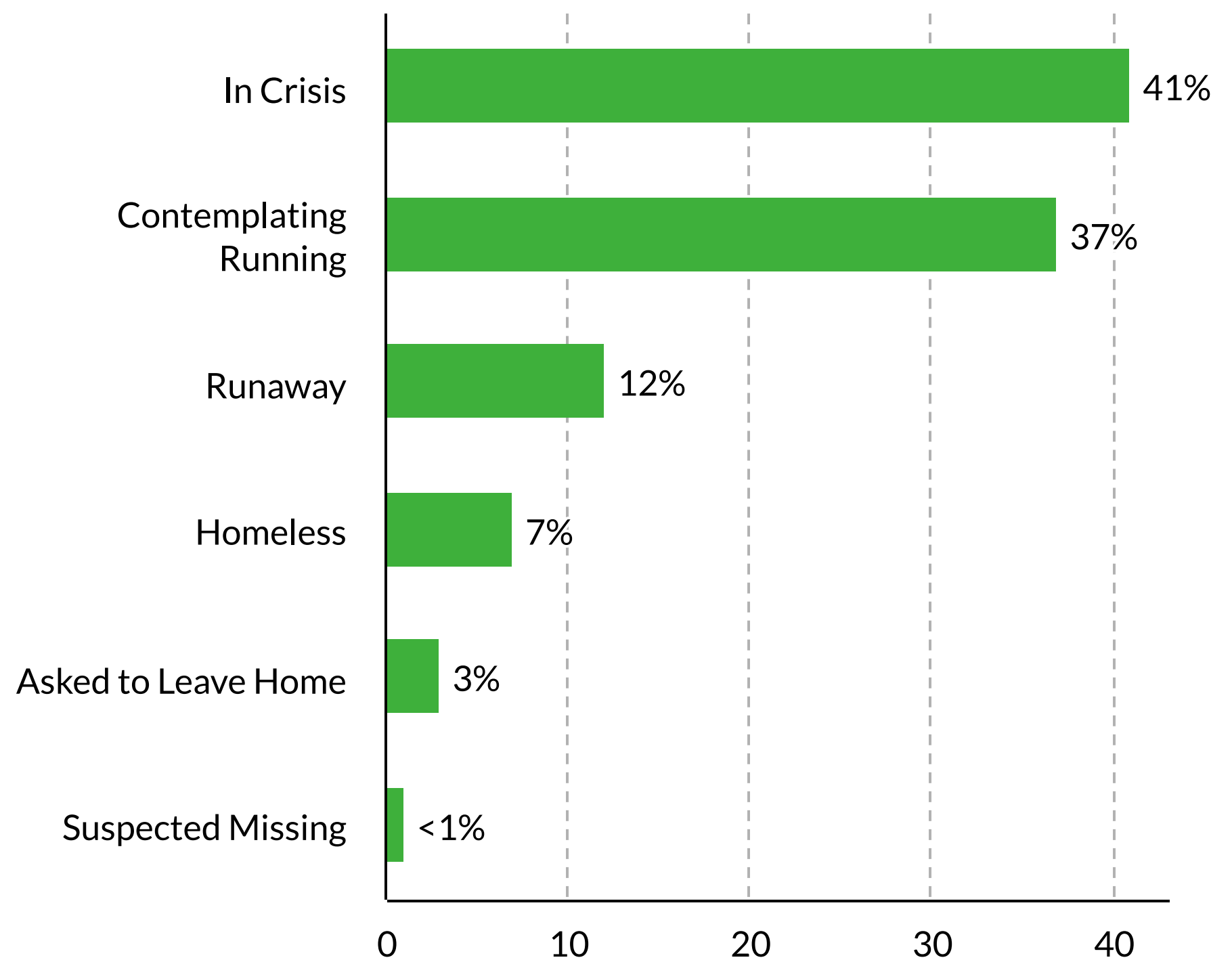
Crisis Forum Visits
432,930

Crisis Texts
1,760

Prevention Resources
& Materials Distributed
9,602

Youth Status at Time of Contact

Youth Still at Home
at Time of Crisis Contact **71%**



MOST COMMON ISSUES

Family Dynamics

38,893

Includes conflict with family rules, divorce, blended or extended family issues, custody, moving, death of a family member, teen parenting, etc.

Abuse & Neglect

16,542

Includes any form of abuse, such as emotional, physical, sexual and neglect.

Mental Health

9,091

Includes depression, suicide, eating disorders, self-harm, psychological or behavioral problems, etc.

Peer/Social Issues

8,488

Includes isolation, bullying, fights with friends, etc.

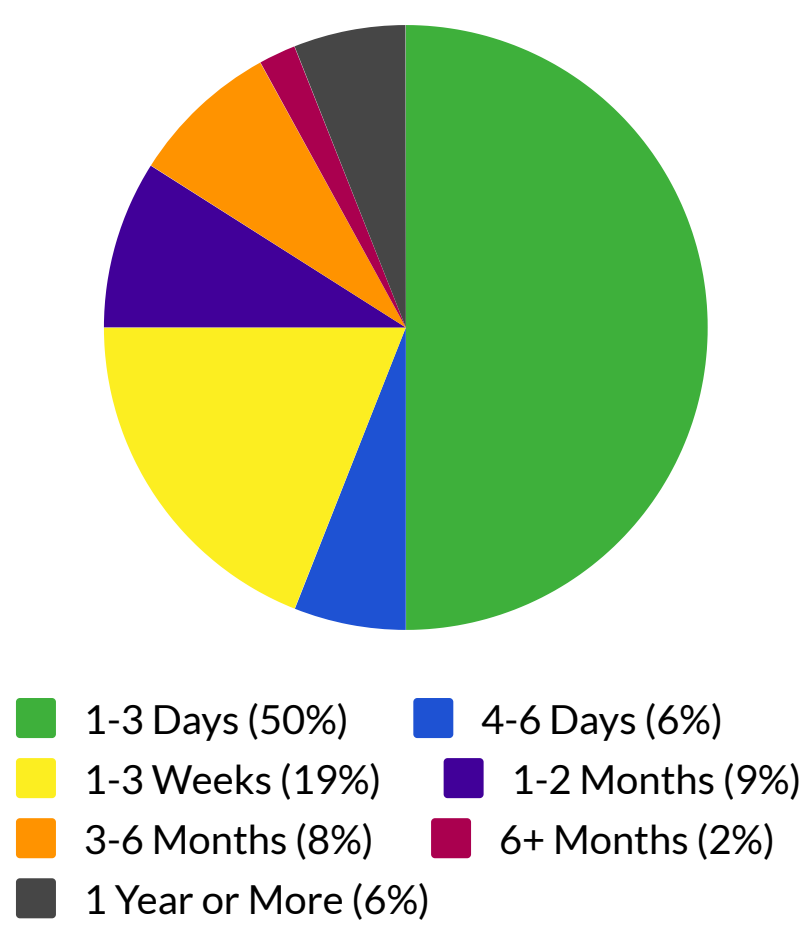
Economics

5,742

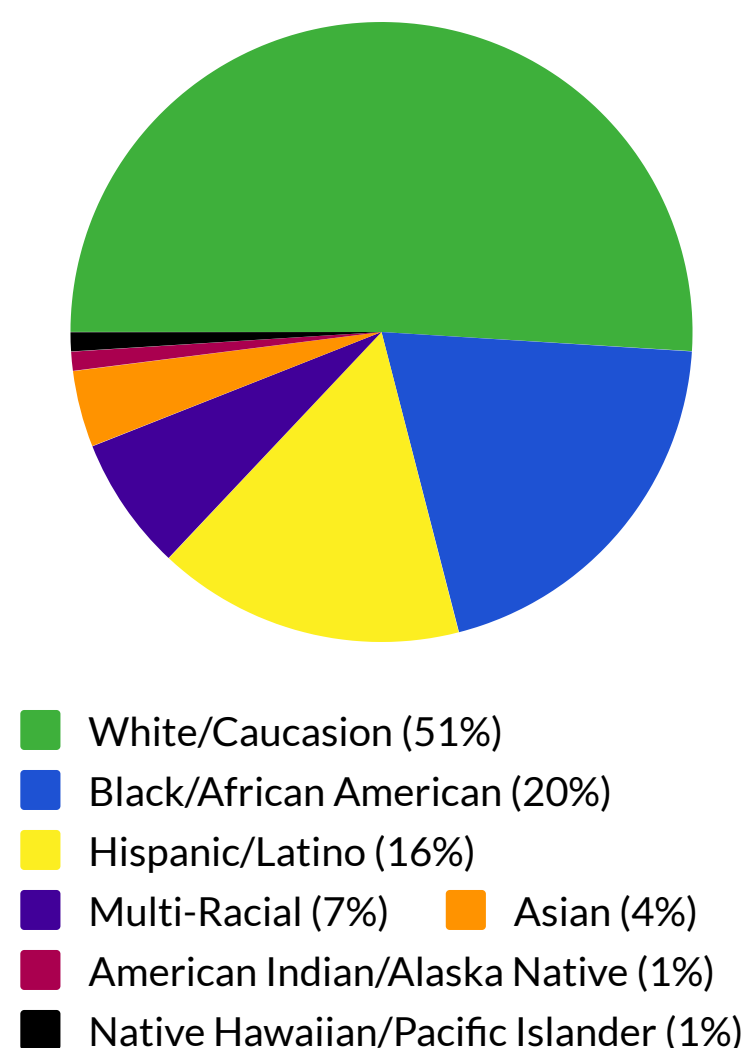
Includes housing insecurity, lost jobs, poverty, unemployment, etc.

DEMOGRAPHICS

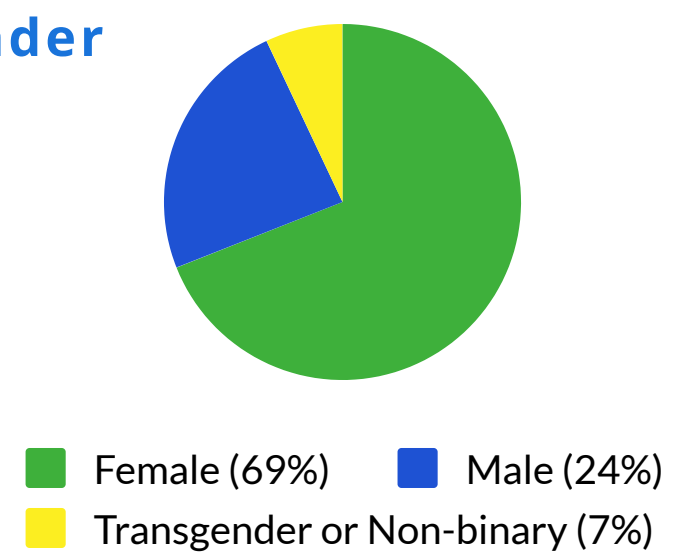
Homeless Youth Time on the Street



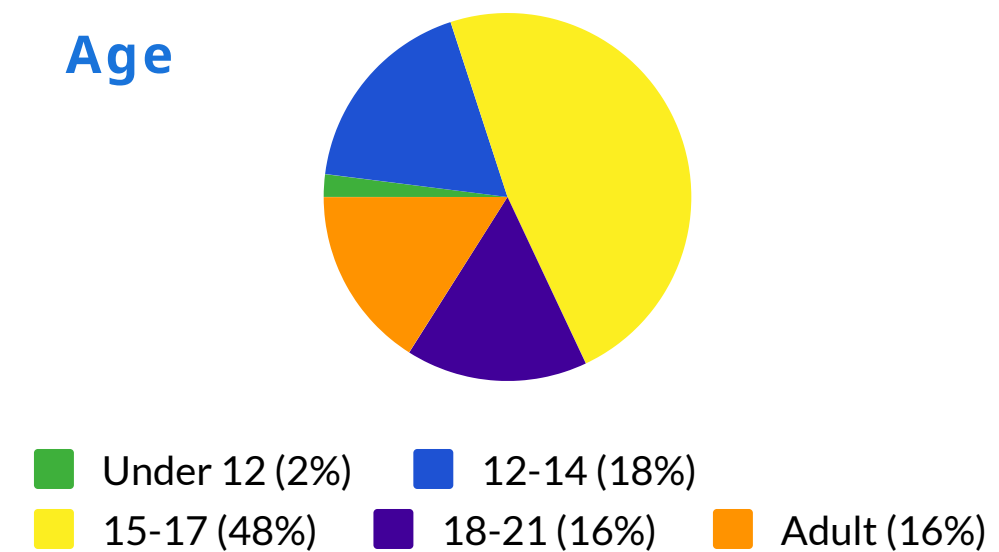
Race



Gender

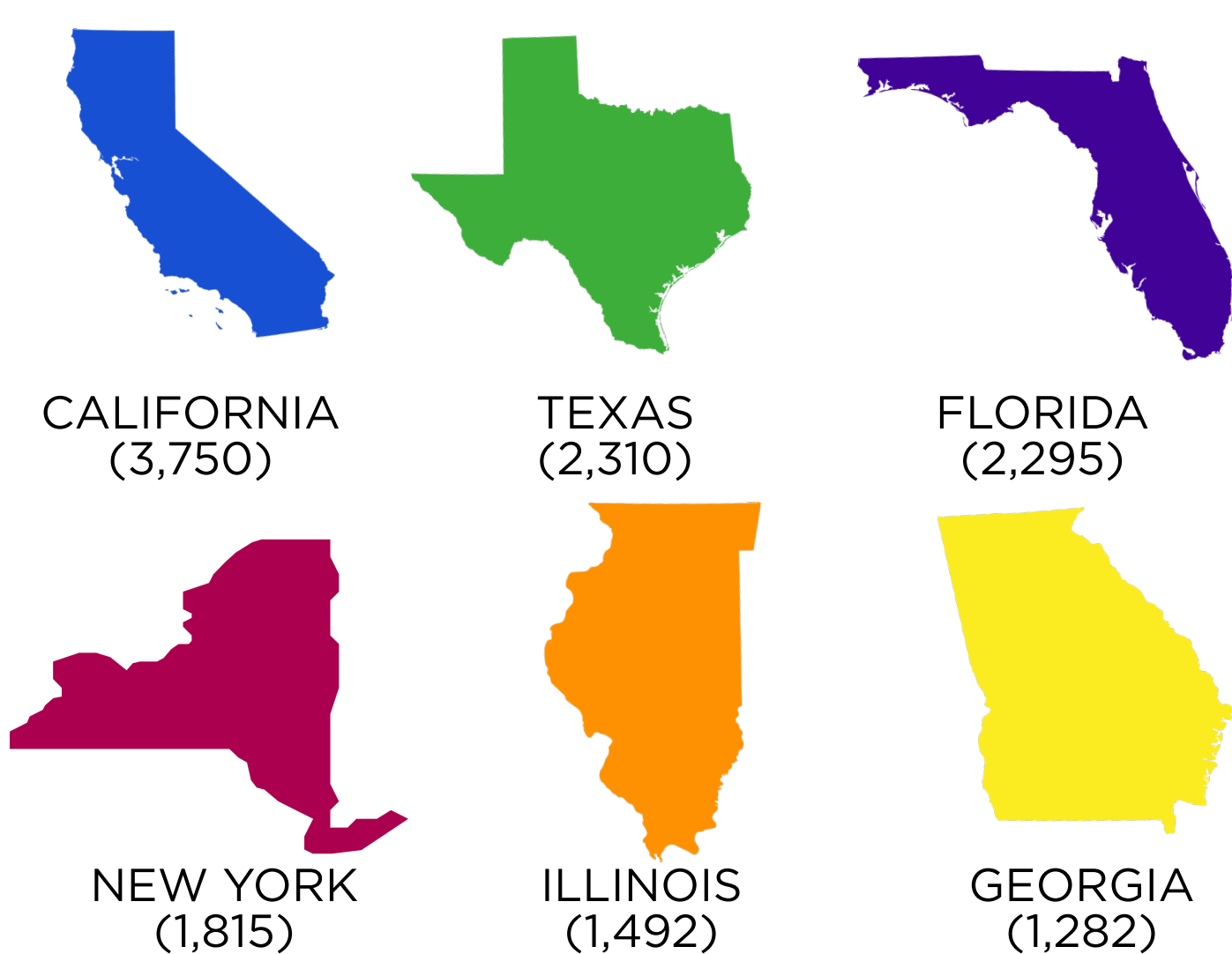


Age



CRISIS CONTACTS BY KEY STATES

States with Highest Crisis Contact Volume



Youth Provided a Bus Ticket through the Home Free Program
305

Crisis Contacts with Referrals Made
15,923

Referrals Made
20,694

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