2021 Crisis Services Snapshot
January 1, 2021 - September 15, 2021
National Runaway Safeline

Crisis Calls: 26,177
Crisis Chats: 15,981
Crisis Emails: 1,946
Crisis Forum Posts: 3,209
Crisis Forum Visits: 226,464
Crisis Texts: 702
Prevention Resources & Materials Distributed: 27,745

Youth Status at Time of Contact
- Youth In Crisis (44%)
- Contemplating Running (33%)
- Runaway (13%)
- Homeless (7%)
- Asked to Leave Home (2%)
- Suspected Missing (1%)

70% of youth were still at home at the time of crisis contact

Homeless Youth's Time on the Streets
- 1-6 Days (53%)
- 1-3 Weeks (16%)
- 1 Month+ (31%)

Most Common Issues
- Family Dynamics: This includes conflict with family rules, divorce, blended/extended family issues, custody, moving, death of family member, teen parenting etc.
- Abuse & Neglect: This includes any form of abuse such as emotional, physical, sexual and neglect.
- Mental Health: This includes depression, suicide, eating disorder, self-harm, psychological or behavioral problems etc.
- Peer Issues: This includes isolation, bullying, fights with friends, etc.

Demographics

Race
- American Indian or Alaska Native (1%)
- Asian (4%)
- Black or African American (26%)
- Hispanic or Latino (16%)
- Native Hawaiian or Pacific Islander (1%)
- Multi-Racial (7%)
- White (45%)

Gender
- Female (67%)
- Male (24%)
- Gender Non-Conforming (5%)
- Transgender (4%)

Age
- 1-6 Days (53%)
- 1-3 Weeks (16%)
- 1 Month+ (31%)
youth returned home or to another safe living arrangement through the Home Free program in partnership with Greyhound.

While the map above includes only U.S. states, NRS serves youth from all parts of the nation including U.S. territories.