

2021 Crisis Services SNAPSHOT

January 1, 2021 - September 15, 2021
National Runaway Safeline



CRISIS CALLS
26,177

CRISIS CHATS
15,981

CRISIS EMAILS
1,946

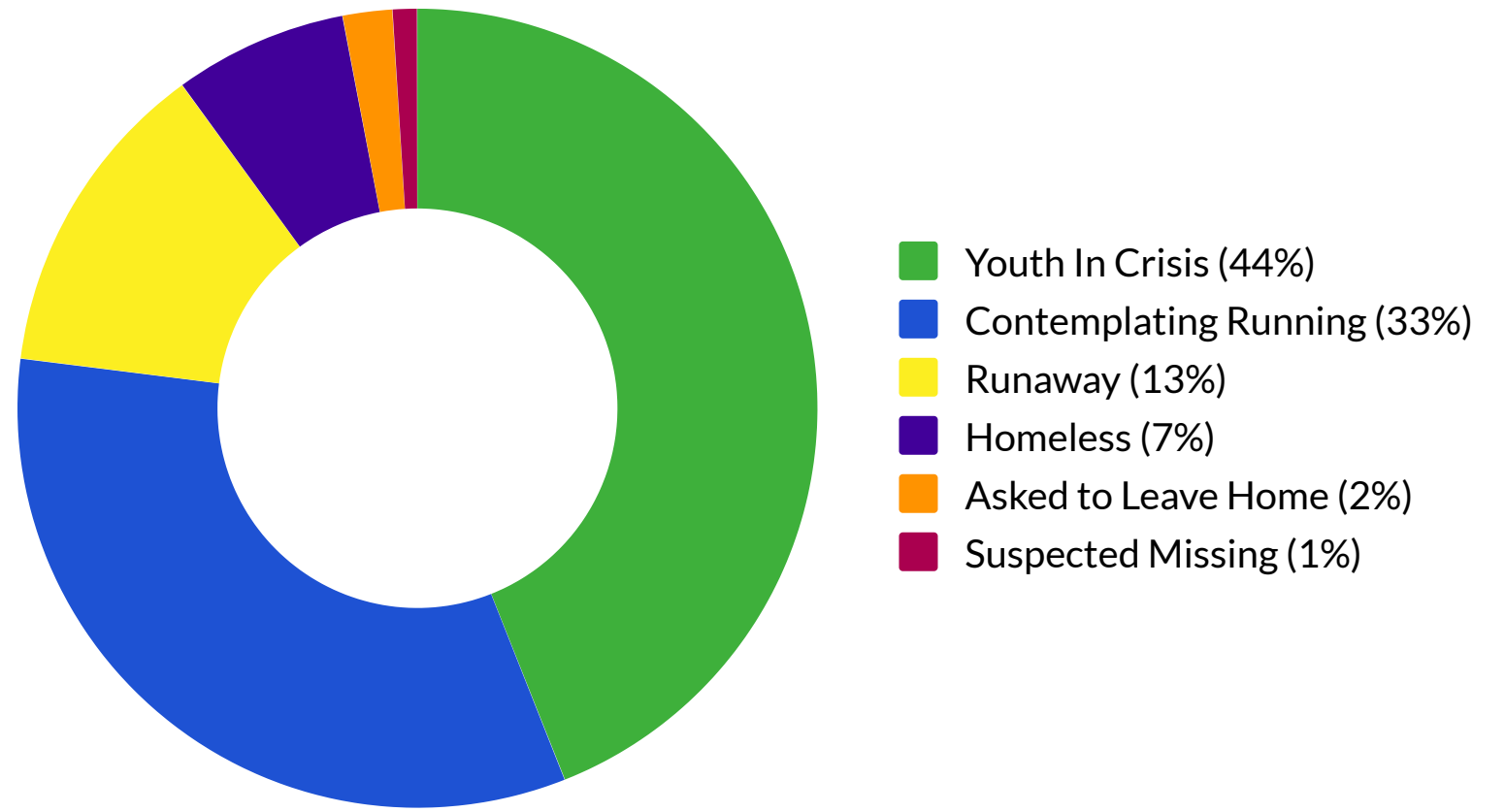
CRISIS FORUM POSTS
3,209

CRISIS FORUM VISITS
226,464

CRISIS TEXTS
702

PREVENTION RESOURCES
& MATERIALS DISTRIBUTED
27,745

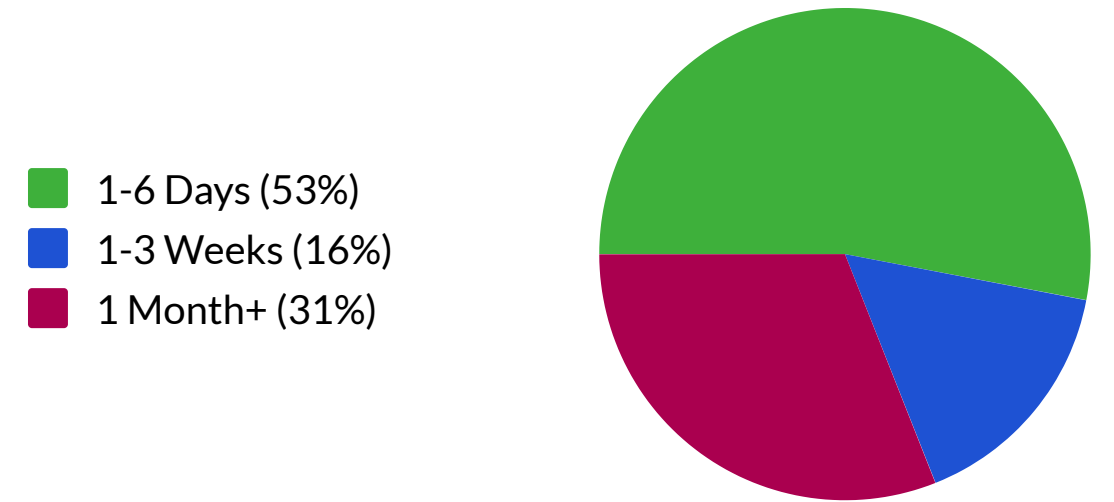
YOUTH STATUS AT TIME OF CONTACT



70%

of youth were still at home at the time of crisis contact

HOMELESS YOUTH'S TIME ON THE STREETS



MOST COMMON ISSUES



Family Dynamics

This includes conflict with family rules, divorce, blended/extended family issues, custody, moving, death of family member, teen parenting etc.



Abuse & Neglect

This includes any form of abuse such as emotional, physical, sexual and neglect.



Mental Health

This includes depression, suicide, eating disorder, self-harm, psychological or behavioral problems etc.

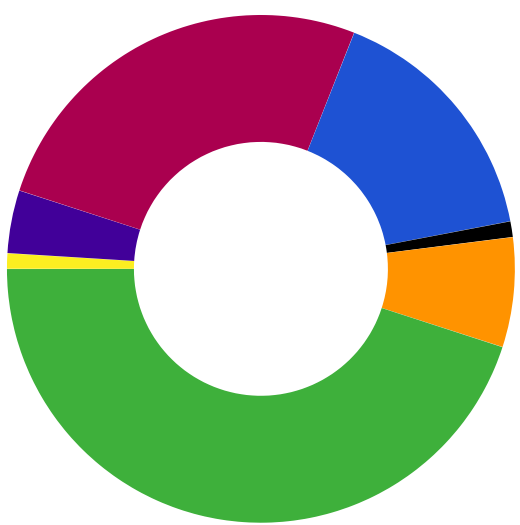


Peer Issues

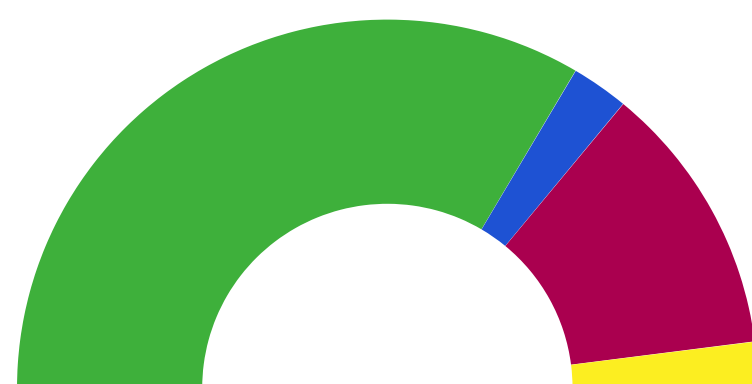
This includes isolation, bullying, fights with friends, etc.

DEMOGRAPHICS

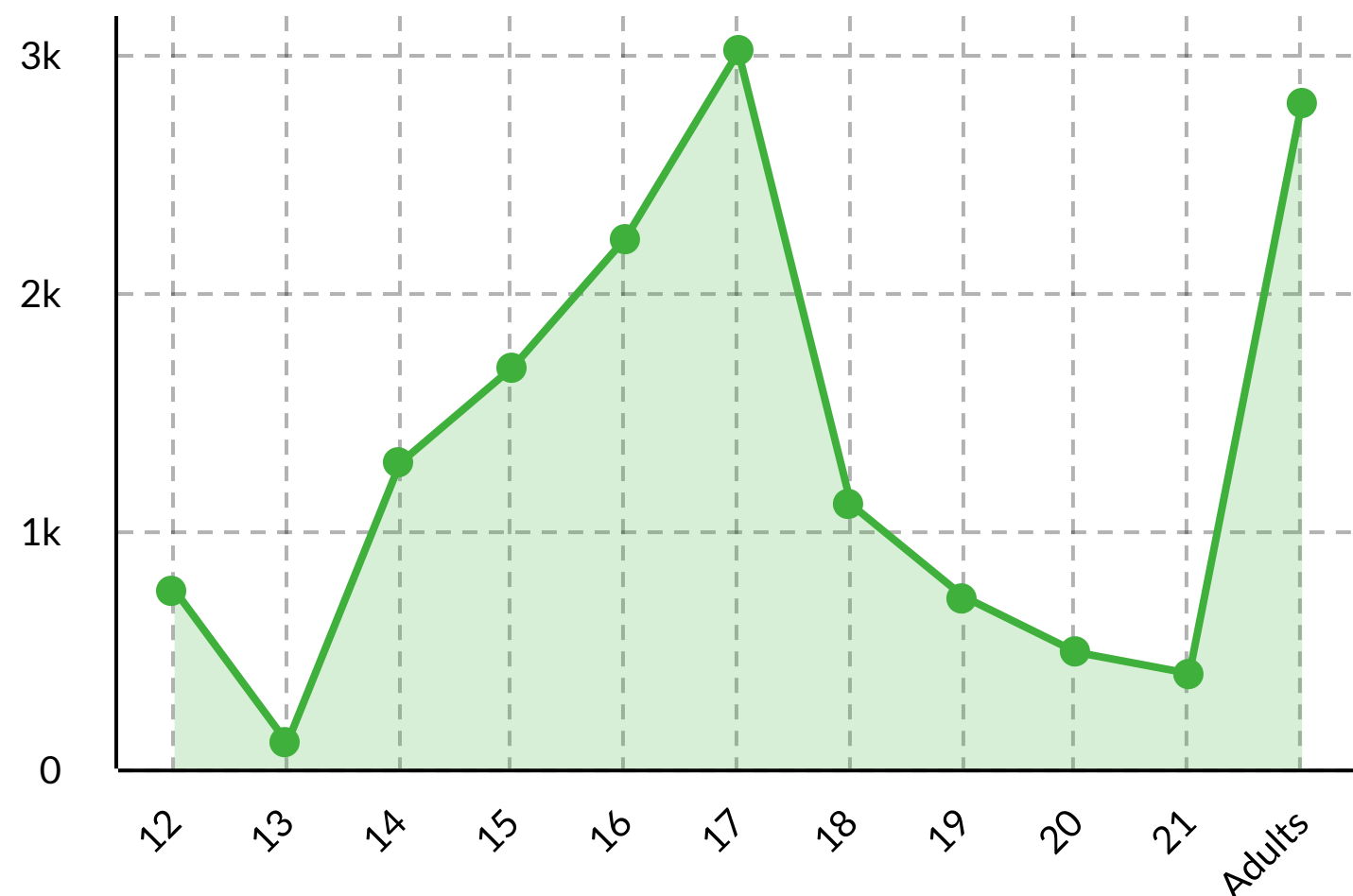
RACE



GENDER



AGE



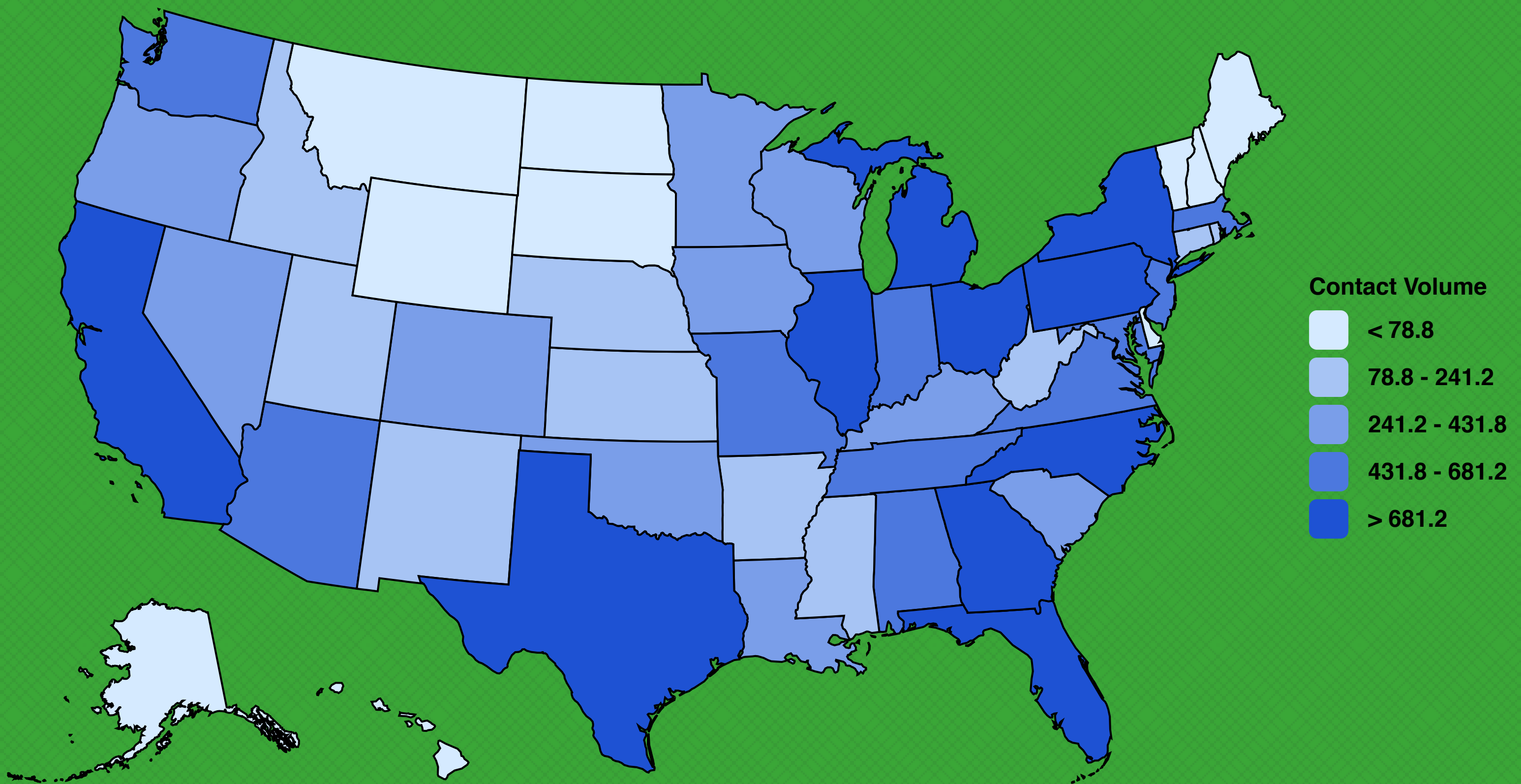
- American Indian or Alaska Native (1%)
- Asian (4%)
- Black or African American (26%)
- Hispanic or Latino (16%)
- Native Hawaiian or Pacific Islander (1%)
- Multi-Racial (7%)
- White (45%)

- Female (67%)
- Gender Non-Conforming (5%)
- Male (24%)
- Transgender (4%)



youth returned home or to another safe living arrangement through the Home Free program in partnership with Greyhound.

2021 CRISIS CONTACT MAP



While the map above includes only U.S. states, NRS serves youth from all parts of the nation including U.S. territories.

In crisis?
Call: 1-800-RUNAWAY (786-2929)
Chat: 1800RUNAWAY.org

For media inquiries or other questions:
Call: Jeff Stern, 773-289-1732
Email: jstern@1800RUNAWAY.org