Crisis Services Center Internship

National Runaway Safeline

The National Runaway Safeline (NRS) seeks candidates for our Crisis Services Center Internship positions. These positions are available as a Summer Block opportunity (12 weeks, 40 hours/week) and will be located at NRS’ offices in Chicago, IL.

***NOTE: As of June, 2020 internships will be remote which may include additional requirements such as computer access and wifi availability. We expect Summer 2021 internships to remain remote.

ABOUT US:

The National Runaway Safeline (NRS) is a 501(c)(3) organization committed to ensuring that America’s runaway, homeless and at-risk youth are safe and off the streets. NRS also serves as the federally designated national communications system responsible for providing 24-hour, 365 days a year crisis intervention and support services via a hotline, text, chat, emails, and an online forum. The organization is based in Chicago and serves at-risk youth and their families from across the country.

INTERNSHIP RESPONSIBILITIES:

- Respond to crisis communications on our 24-hour national hotline (via phone, live chat, crisis email, forum);
- Complete logs and synopses of crisis communications;
- Utilize both task supervisors and Clinical Supervisor for support and processing of contacts.

TRAINING:

Interns complete the NRS 40+ hour trauma sensitive solution-focused crisis intervention training program before handling crisis communications independently. Training may involve weekend and evening hours and candidates must be available to attend and will begin approximately May 17, 2021.

***NOTE: As of June, 2020 training will be remote which may include additional requirements such as computer access and wifi availability. We expect our Summer 2021 training to remain remote.

REQUIREMENTS:

- Currently enrolled in a graduate program in a related field of study such as social work, psychology, sociology, human development, or non-profit management.
• Enrolled with an internship class to receive class credit for their internship from their academic institution.

• All NRS interns and employees must successfully complete a background check prior to officially being accepted for an internship.

• The **Summer Block Internship** requires:
  • A commitment for mid-May, 2021 through mid-August, 2021. Dates may be amended for students on the quarter system.
  • Usually consists of 12 weeks and 40/hours per week, dependent upon school requirements.
  • Must be available for our training dates which will begin approximately May 17, 2021 for those on the semester system. Date TBD for those on the quarter system.
  • flexible scheduling. Shifts are available from 7:00 a.m.-11:00 p.m. Monday through Sunday. Preference is given to applicants who are able to work a mixed schedule of day, evening and weekend shifts.
  • Bilingual English/Spanish speakers encouraged to apply.

**HOW TO APPLY:**

To apply for this position, please submit your résumé and cover letter to Stephanie Kiesling, Clinical Supervisor, skiesling@1800runaway.org. Provide the follow information in your cover letter:

• Current school and program
• Any internship requirements needed for class credit such as number of hours, supervision, research paper etc.
• Your availability (days and hours)

No phone calls please.