



National Runaway Safeline Crisis Services Center Internship

The National Runaway Safeline (NRS) is a 501(c)(3) organization committed to ensuring that America's runaway, homeless and at-risk youth are safe and off the streets. NRS provides critical crisis intervention and resources for youth and families 24 hours a day, 365 days a year via a hotline, text, chat, emails, and an online forum. The organization is based in Chicago and serves youth in crisis and their families from across the U.S. and the U.S. Territories.

Overview:

NRS seeks candidates for our Crisis Services Center Internship positions. These positions are available as academic year opportunities, are part-time, and will be located at NRS' offices in **Chicago, IL**.

**NOTE: As of June, 2020 internships will be remote and may include additional requirements such as access to a computer, high speed WiFi and a quiet, confidential place to work.*

INTERNSHIP RESPONSIBILITIES:

- Respond to crisis communications on our 24-hour national hotline (via phone, live chat, crisis email, forum);
- Complete logs and synopses of crisis communications;
- Utilize both task supervisors and Clinical Supervisor for support and processing of contacts;
- Work on projects related to the intern's skills/interests and NRS' needs.

TRAINING:

Interns complete the NRS 40+ hour trauma sensitive solution-focused crisis intervention training program before handling crisis communications independently. Training may involve weekend and evening hours and candidates must be available to attend.

REQUIREMENTS:

- Currently enrolled in a graduate or undergraduate program in a related field of study such as social work, psychology, sociology, human development, or non-profit management. MSW candidates particularly encouraged to apply.
- Enrolled with an internship class to receive class credit for their internship from their academic institution.
- All NRS interns and employees must successfully complete a background check prior to official acceptance for an internship.
- The **Academic Year Internship** requires:
 - A commitment for the full academic year.
 - 10-18 hours per week, dependent upon school requirements. Typical graduate student hours are 15-18 hours per week and undergraduate students are 10-12 hours per week.
 - Completion of 40+ hours of training either August or September of the upcoming academic year.

- Flexible scheduling. Shifts are available from 7:00 a.m.-11:00 p.m. Monday through Sunday. Preference is given to applicants who are able to work a mixed schedule of day, evening and weekend shifts.
- Bilingual English/Spanish speakers encouraged to apply.

HOW TO APPLY:

To apply for this position, please submit your résumé and cover letter to Stephanie Kiesling, LCSW, Clinical Supervisor, skiesling@1800runaway.org. Provide the following information in your cover letter:

- Current school and program
- Internship requirements needed for class credit such as number of hours, supervision, research paper, etc.
- Availability (days and hours)

No phone calls please.